

Meeesh Drew This - Trolls Can Paint Too

Terms of Service -19/05/2025

General:

- a. By transferring payment it is understood that you agree to these terms of service.
- b. I reserve the right to alter these terms, any changes made will not affect clients who have agreed to the previous terms.
- c. I reserve the right to decline a commission request before any payment has been paid. This does not include the deposit paid through Ko-fi for commission requests submitted online.

Payment:

- a. Payments are made through bank transfer.
- b. Prices are not negotiable unless otherwise stated.
- c. I do not complete illustrations until full payment has been received for my own security.
- d. Clients shall receive a full refund if:
 - I cancel the commission for personal reasons.
 - They cancel the commission before work has begun.

Clients shall receive a partial refund (the initial payment minus the work that has already been done) if:

- They wish to cancel the commission after I have begun working on it.
- e. If the client becomes rude or abusive during the commission process, I will cancel the commission and refund the client partially or in full depending on the progress completed already. Clients will also be blacklisted from being able to purchase work from me for the foreseeable future.

Cancellation reimbursement will be as followed:

initial briefing: 100%

Sketch: 75%

finished graphite image: 25%

Flat colour phase: 20%

f. Refunds shall be transferred as soon as reasonably possible. In the case that I have insufficient funds in my account to refund immediately; the first following earnings transferred to my account will go towards the refund.

g. Slots may be cancelled if payment hasn't been made or clients do not reply within 1 month. This is to free up my queue and to prevent people from holding slots for an extended time. If contact hasn't been made for 3 months, then the slot shall be forfeit with no refund.

Work Method and Revisions:

a. I aim to complete commissions in the same order they have been requested but may choose to alternate between multiple illustrations for creative reasons and commissions may be completed out of the original order as a result.

b. I shall always show progress sketches (wip's) to every client and shall wait for approval before continuing the work.

c. Given my method as a Traditional artist once we have agreed on a sketch this will be the final image to be worked on so no major changes can be made. minor edits may be made but given the traditional method of mark making large edits can be detrimental to the image.

d. For full colour illustrations I shall also send over rough colour layouts and options for approval before I begin rendering.

e. I am always happy to edit any mistakes and make minor adjustments to finished artworks free of charge, unless the alteration is a large change to the foundation of the piece (repaints/redraws) in that case additional fees shall be incurred.

Image Rights:

a. I reserve the full rights to my artwork by default. Full rights entail the right to use, publish, re-post and alter the artwork as I wish. This includes selling prints of the artwork and posting to Patreon.

- b. My clients have the right to repost low resolution & GLAZED versions of the artwork (2000 pixels) as long as my signature/watermark is visible. They may also use their commissioned image publicly for personal icons and/or banners without my written permission.
- c. My clients also have the right to print the high-resolution version of the artwork for their private use.
- d. Full or partial rights to the commissioned artwork may be bought for an additional fee. This will be discussed in private.
- e. When uploading artwork I have created you agree to credit me as the artist and to link to my Bluesky
- f. I do not give permission or any rights for my work to be used for non-fungible tokens (NFT's), AI training or similar.

Deadlines and Updates:

- a. By default, I aim to complete my commissions within 1 months from starting. 2 month is the image cost goes above £150, 3 months if the image costs above £250.
- b. I will not work to specific deadlines however i am happy to prioritise a commission. this will incur a fee.
- c. I have the right to refuse a deadline for a commission if it does not agree with my schedule.
- d. I aim to keep my clients up to date with their commission status whenever there is an update available or a change is made to the schedule. i will supply a trello link to my customers so there is a way to keep a track on progress.
- e. trello lists are public however i am very happy to supply an ANON#1 tag to keep your commission trackable and to withhold images being uploaded.

Artist's Notes:

- a. I always strive to conduct myself professionally and with respect and I expect my clients to do the same.
- b. I will not draw what I consider to be offensive but I will not judge my clients for their requests.
- c. I do not hold onto any information regarding the client, including names, addresses, payment info ect. All of which are deleted on commission completion.

-Michelle Monger 19/05/2025